

CONFIDE®

Managing Allegations and Concerns About Staff

One of the most sensitive issues facing any leader is how to handle both serious allegations and lower level concerns raised about their staff or others working in or with their organisation. With Confide you can record and manage all these issues confidentially, effectively and with confidence.

The professional practice of safeguarding starts with good record keeping and the need to preserve evidence. So what happens when a safeguarding allegation or concern is raised about someone working in or with your organisation?

Firstly, it's vitally important that leaders and staff in all education settings adopt an open and transparent approach to the reporting and recording of such concerns.

The safeguarding culture in your setting should demonstrate that all concerns of this nature are taken seriously and will be followed up effectively.



CONFIDE®

BY THE
SAFEGUARDING
COMPANY

How can Confide Help?

Confide is our secure software solution for recording and case-managing allegations and concerns about staff and other people working in or with your organisation, including volunteers, contractors and others.

The system enables you to easily record concerns in a secure environment, to record all aspects of your investigation, upload relevant documents and produce accurate reports and data. Confide also allows you to restrict access to the system so you can be reassured that the data remains confidential and is only available to users with the appropriate permissions.

Confide is hosted in secure and resilient UK-based data centres (Microsoft Azure) and is fully data protection compliant. We are ISO 27001 Information Security Management certified, Cyber Essentials Plus accredited and registered with the UK Information Commissioner.

Confide at a glance

- ✓ A secure system to record and case manage ALL relevant allegations and concerns about people working or volunteering in or with your organisation.
- ✓ In education settings ensures full compliance with Part 4 of 'Keeping Children Safe in Education 2021' in education settings.
- ✓ Enables you to work closely with the Local Authority Designated Officer (LADO) and to identify 'lessons learned'.
- ✓ The system tracks all relevant activity in an investigation including key decisions, contact with other agencies and the outcome of cases.
- ✓ Confide is secure, resilient and hosted in UK-based data centres (Microsoft Azure) and fully data protection compliant.
- ✓ ISO 27001 Information Security Management certified and Cyber Essentials Plus accredited. Registered with the UK Information Commissioner.

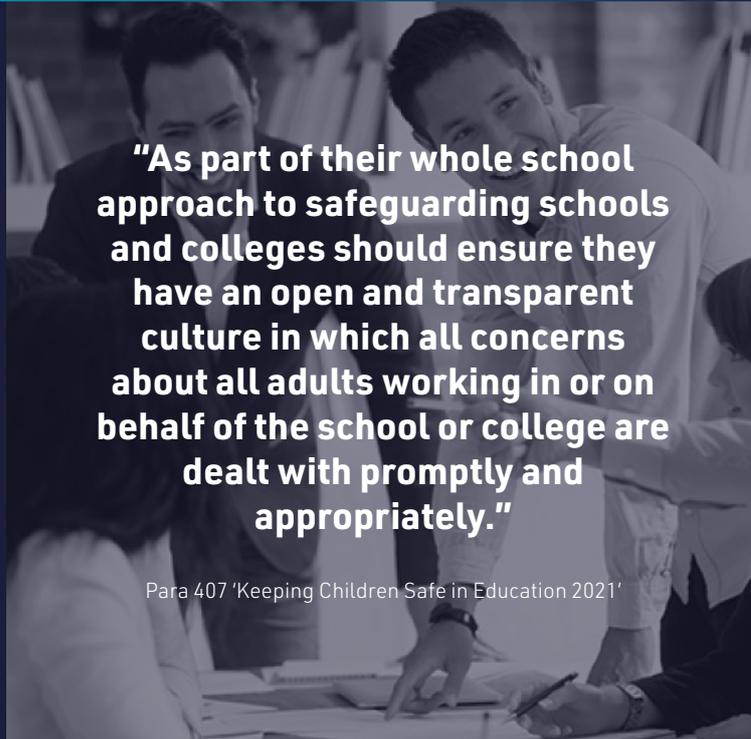


**To book a demonstration, please visit:
thesafeguardingcompany.com/demo**

Total Safeguarding

Confide is a key element of our wider suite of safeguarding software solutions - MyConcern® for recording, case management and data reports, Sentry® for safer recruitment, Clarity® for multi-establishment safeguarding and Confide® for recording concerns about staff, while Mentor® is the gateway to our CPD-certified safeguarding training courses and other services.

This combination of the very best safeguarding technology and practice, backed up by world class customer service is what helps our customers to achieve 'Total Safeguarding'.



"As part of their whole school approach to safeguarding schools and colleges should ensure they have an open and transparent culture in which all concerns about all adults working in or on behalf of the school or college are dealt with promptly and appropriately."

Para 407 'Keeping Children Safe in Education 2021'